



CLEAR **SOUND**

**CC10**

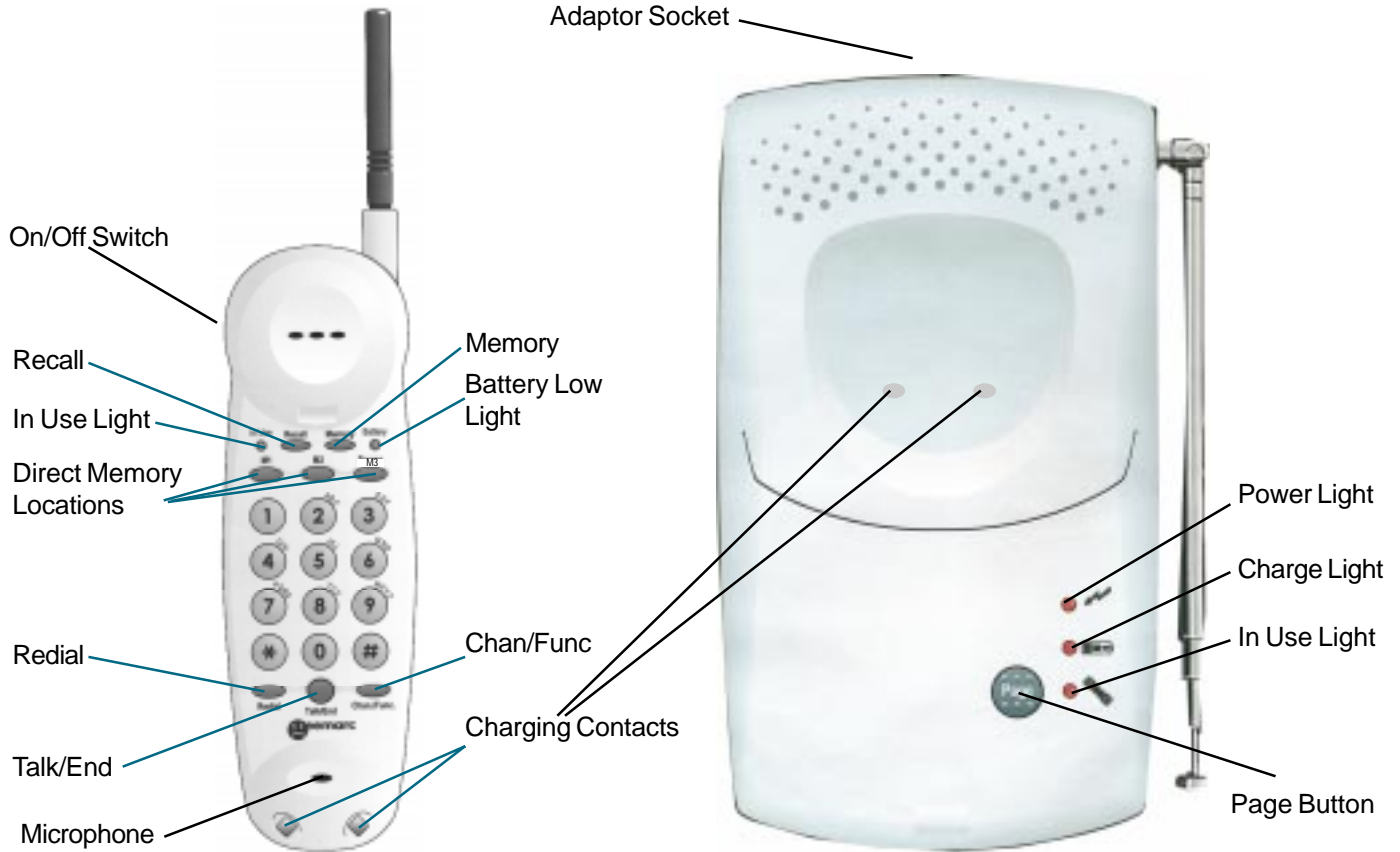
Compact Cordless Telephone

# User Guide



This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

# CC10



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# CC10

Congratulations on choosing a Clearsound CC10 cordless telephone. As an option, you may add up to two extra handsets to your CC10 so calls can be taken by any handset and transferred between handsets (although it is not possible to speak between handsets).

Should you wish to take advantage of these extra handsets, full instructions for their use are packed with the additional handsets (optional extra).

We at Geemarc want you to get the most out of our product and that's why we've developed a manual that's easier to use. So please take the trouble to read it and enjoy your CC10 to the full.

## What you can use your CC10 with and what you can't

You can use your CC10 with:

- .. private lines
- .. business lines
- .. compatible, approved PABXs. If you have a problem, contact your PABX supplier.

Your telephone line must accept TONE dialling.

Do not use your CC10 with:

- .. shared service or party lines
- .. 1+1 carrier systems
- .. a payphone unless it's a private payphone with the 'green spot' approval mark.

## Safety

(See also information on p9)

- .. Before plugging in, make sure your electricity supply is 230v 50Hz AC.
- .. Never put the base unit outdoors.
- .. Base unit: never change the length of the adaptor lead or use any other adaptor other than the supplied type 40 AC adaptor.
- .. Separate charger (if supplied) : if the adaptor or lead gets damaged, replace the entire remote charging unit.

## Where to put your CC10 and how to look after it

- .. Keep it away from heat, dust and damp.
- .. Don't install it near electronic or magnetically sensitive equipment such as TVs, computers, cassettes or disks.
- .. Clean it with a soft cloth. Keep the base and handset charging contacts clean.
- .. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

**Note:** We advise that the telephone be placed on a table cloth or similar, as rubber feet can mark some surfaces.

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.


# CC10

How much telephone equipment  
can you have in your home?

Each item is marked (usually on the base) with a REN number. For example, your CC10 is REN 1 and most BT phones are REN 1. The REN numbers of all your equipment, added up, must not exceed 4. Otherwise you'll overload your line and your equipment may not work properly.

## Thunderstorms

Unplug your CC10 from the telephone socket during thunderstorms: if lightning strikes your phone line, it could damage the machine. **Your guarantee does not cover lightning damage.**



For help call  
01707 384438

# SETTING UP

To set up follow steps 1-3

Don't use the phone until **after** you've charged the handset for 24 hours. You do this in step 2.

## STEP 1 : Connect to the mains

Plug the adaptor lead into the adaptor socket at the back of the telephone base unit. Then plug the adaptor into the mains and switch on. Don't plug into the telephone socket yet. The **Power** light will come on. Keep the telephone base unit plugged in - **the telephone won't work without power.**



## STEP 2 : Charge the handset

Don't use or attempt to set up the phone till **after** you've charged the handset for 24 hours and fitted the handset aerial.

1. Insert aerial into the hole at the top of the handset and Tighten the base ring finger tight.
2. Set the handset **On/Off** switch to **On**.
3. Leave the handset on the **main base unit** for 24 hours.  
**Note:** The Charge light will stay on even after the handset is fully charged.
4. Pick up the handset, push the **On/Off** switch to **Off** for a few seconds then back to **On**.
5. Place the handset on the **main base unit** charge recess. The Charge light will come on and you'll hear a beep\*.

Note: The beep is to confirm that the handset is permanently linked, for communication, to the main base unit. Please also note that the linking for communication can only be made by placing the handset on the main base unit and not one of the remote pod chargers.

If you do not hear a beep:

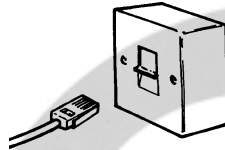
- Leave the handset on the main base unit for 20 minutes.
- Pick up the handset, push the **On/Off** switch to **Off** for a few seconds then back to **On**. Replace the handset back on the base and you'll hear a beep.

Repeat Step 2 item 4 and 5, for each additional handset you may have - after charging for 24 hours in a pod charger or the main base unit charging recess.

# SETTING UP & USE

## STEP 3 : Plug into your telephone socket

1. Plug into your telephone socket.
  - The plug only fits in one way round.
  - If the plug doesn't fit your telephone socket, contact BT or your telephone network provider.
2. Extend the base aerial vertically. Your CC10 is now ready for use.



## Separate handset battery charger

A separate handset battery charger may be supplied with your telephone, or alternatively, is available as an option. This lets you keep the handset charged away from the base unit. The charger is designed for indoor use only.

The charger is fitted with a permanently wired power adaptor. The power adaptor should be plugged into a mains power socket and the supply switched on.

**Note:** This separate charger is to be used as a remote charging function only and cannot be used to set up the handset communication link. This can only be done by placing the handset onto the main base unit. (See step 2).

When the handset is placed in the charger, a red light will come on after 5 to 10 seconds to show that charging is taking place. The light will remain on even when the battery is fully charged.

**IMPORTANT:** Should the power adaptor or lead become damaged, the entire charger must be replaced. Do not attempt to replace the lead or fit any type of replacement adaptor/plug.

## To make a call

- Extend the handset aerial, press **Talk/End**, await dial tone and dial. The **In Use** lights on the base unit and handset come on. (To show communication link is made.)

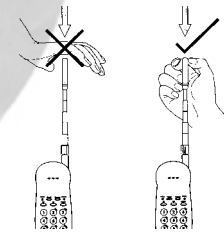
## To answer a call

- Lift handset, extend the aerial and speak. (If the handset was off the base unit or charger, press any button before speaking).

## To end a call

- Press **Talk/End**. Or put the handset on the base unit or charger.
- Make sure the **In Use** light goes out.

**Caution:** be careful not to bend the aerial. Push it back in very gently.



# USE

## Using the memory

- .. You can store up to 13 numbers of up to 20 digits in each memory.
- .. There are three 'instant' memory buttons (**M1**, **M2** and **M3**) plus 10 other indirect buttons (**0-9**).

### To store a number in the memory

- 1 Press **Talk/End**.
  - 2 Press **Memory**. You'll hear a beep.
  - 3 Press **Memory** again. You'll hear a longer beep.
  - 4 Press the button you want to store your number under (ie **M1**, **M2**, **M3** or a digit from 0-9).
  - 5 Dial the phone number.
  - 6 Press **Memory**. You'll hear one or two beeps.
  - 7 Press **Talk/End**. Make sure the **In Use** light goes out.
- .. If you make a mistake, press **Talk/End** and start again.
  - .. Repeat for other numbers.
  - .. Ignore any other tones or announcements you may hear.
  - .. If you have a power cut, you may lose your stored numbers.
  - .. Storing a new number will automatically erase an old number.

### To dial a number from the memory

- 1 Extend the handset aerial, press **Talk/End**, await dial tone.
- 2 Press **M1**, **M2**, **M3**; if the number is stored in one of these locations or **Memory** and then 0-9 if the number is stored in one of these locations.

## What are the other buttons for?

### Redial

- .. Press **Redial** to call the last number you dialled (useful if it was engaged). Up to 32 digits can be stored in the redial memory.
- .. For some PABXs or network, press **Redial** where you need to store a pause in the memory.


### Recall, \*, #

These are for special telephone services. For details, call your telephone company.

### Chan/Func

If you get interference, press **Chan/Func** twice.

(This button is also used to transfer calls between handsets when you have more than one handset).



For help call  
01707 384438

# USE

## When and how to charge the handset

### When to charge it

- When it's new, charge it for 24 hours.
- An overnight charge will usually be enough for at least the next day's use.
- If the **Battery Low** light comes on (you'll also hear beeps), charge the handset immediately for several hours.
- The handset contains a special battery. When your handset needs charging more and more often, it's time to change its battery. Call us on 01707 384438 and we'll explain how.

### How to charge it

- 1 Set the handset **Off / On** switch is set to **On**.
  - 2 Put the handset on the main base unit or separate charger (if applicable).
- Keep the base unit and handset charging contacts clean: use a soft cloth.

## The base unit lights : what they mean when they're on

**Power:** it's switched on.

**Charge:** the handset's (charged or) charging.

**In Use:** the telephone's in use.

**Page:** flashes when you press **Page** or receive a call.

### Paging the handset

Pressing **Page** makes the handset ring about 25 times (the ring's different to a phone call ring). It's useful if you want to alert the person with the handset - or find a lost handset!

If you have more than one handset, all handsets will ring.

If you wish to cancel paging, press **Page** again.

# USE

## Reducing interference

In general

- .. Fully extend the handset and base aerials.
- .. Do not install the base close to other electrical equipment or fluorescent lights.
- .. Try moving the main base unit to another room (if you have a telephone socket).

During a call (you may hear beeps)

- .. Move nearer to the main base unit.
- .. Try pressing Chan/Func twice.

Always ensure that the base unit aerial is full extended to give maximum range.

If you move out of range (calls become noise with beeps possibly sounding), you have about 15 seconds to move back into range otherwise your call may be cut off.


Repositioning the base unit may improve range.

**CAUTION** - Cordless telephones use radio signals and it is possible that these signals can be picked up by certain types of specialist radios enabling your conversations to be overheard.

You may not be able to make 999 or 112 emergency calls if:

- .. The handset battery requires charging.
- .. There is a lot of radio interference. (If this happens, try pressing Chan/Func twice or move closer to the base unit).

**Note:** No calls can be made if the mains supply has failed or has become disconnected.



For help call  
01707 384438

# TROUBLESHOOTING

## Problem: the phone won't work

Please carry out checks 1 and 2 before calling the Helpline.

### Check 1

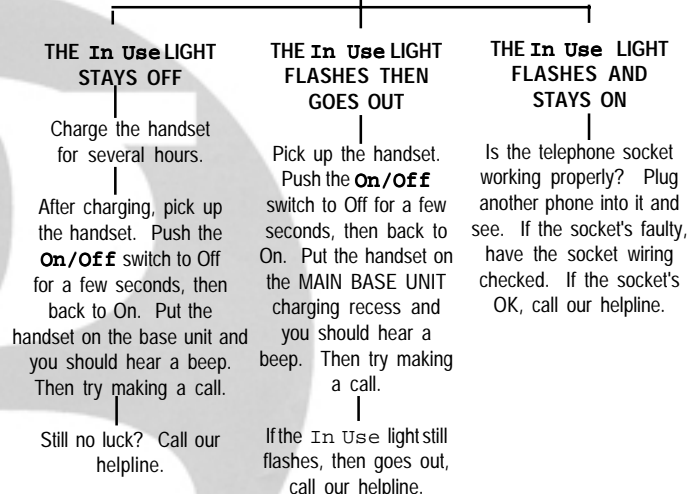
- \*\* Is the handset On/Off switch set to On?
- \*\* Is the base unit aerial fully extended?
- \*\* Is another phone off the hook?
- \*\* Is the base unit plugged in and switched on with the Power light on?
- \*\* Is the base unit plugged into the telephone socket?
- \*\* Is the handset charged? See pages 3 and 7.
- \*\* Have you got too much telephone equipment in your home? See page 2.

Having checked these points, move to check 2.

For help call  
01707 384438

### Check 2

Press Talk/End on the handset.



## Problem: you're getting interference

See 'Reducing interference', page 7.

## Problem: Information in the memories is lost

Information in the memories may be lost if you have a long power cut. It will then be necessary to store numbers again.

# GUARANTEE (UK ONLY)

If your telephone goes wrong within one year from the date of purchase, the product will be repaired or replaced free of charge at our option (excludes aerials and handset battery) provided:

- .. you have not damaged, misused or neglected it;
- .. It has not been tampered with or taken apart unless by a Geemarc representative; and
- .. you send it to us with your receipt and pay the postage.

**If you do have a problem, please read 'Troubleshooting' on page 8 first. If you still can't solve the problem, then in the first instance, contact the shop where you bought your telephone product.**

- .. If you send us your telephone, please enclose:
- .. your name and address;
- .. an explanation of the problem;
- .. a cheque or postal order for £5 for postage and packing; and
- .. your receipt to show when you bought the telephone.
- .. Please also remove the battery before despatch.
- .. The guarantee does not affect your legal rights.
- .. Because we constantly improve our products, we reserve the right to change their design and specification.

**Note: Your receipt is your guarantee, please keep it in a safe place.**


## Product Safety

The apparatus is designed to operate from a 230 volt 50HzAC supply only.

The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off the supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

The interconnection point between the AC adaptor output lead and the apparatus power socket together with the battery connector contacts, carry a Safety Extra-Low Voltage (SELV) and indirectly, a Telecommunication Network Voltage (TNV). Do not connect any apparatus to the socket other than the type 40 AC adaptor supplied.

Do not install or operate the base unit in outdoor conditions.



**For help call  
01707 384438**

# APPROVAL

The apparatus has been approved for use of the following facilities:

- Use as a cordless telephone.
- Simple telephone operation with ability to make calls to the 999 and 112 emergency services (except where mains power has failed).
- MF (tone) dialling.
- 10 two touch memory locations.
- 3 one touch memory locations.
- Automatic storage of last number dialled.
- Pause entry in memory locations.
- Timed break recall.
- Dynamic channel selection.

Any other usage will invalidate the approval given to the apparatus if as a result, it then ceases to conform with the standards against which approval was granted.

The apparatus is approved for connection to direct exchange lines and to approved, compatible PABXs. It cannot be guaranteed that the apparatus will operate correctly under all conditions when connected to some PABXs. If difficulties are experienced, please contact your supplier in first instance.

The apparatus has been approved for use with model Type 40 AC adaptor. Use of an alternative adaptor may invalidate this approval and also damage the apparatus.

This cordless telephone has been designed to operate on radio frequencies which have been assigned to the exclusive use of cordless telephones. As the use of cordless telephones becomes more widespread, users may experience a reduction in the quality of service from the telephone.



APPROVED for connection to telecommunication systems specified in the instructions for use subject to the conditions set out in them.



650134

This product complies with the requirements of EC directive 89/336/EEC. Any modification to the unit or connection to accessories may affect this compliance.

# CC10 ACCESSORY ORDER FORM

## ACCESSORY ORDER FORM

The following accessories are available for your Geemarc CC10 Cordless Telephone.

To order simply complete and return the order form below.

<b>TELESCOPIC AERIAL</b>	£7.95 inclusive VAT & P&P	<input type="checkbox"/>
<b>FLEXTRA HANDSET AERIAL</b>	£9.95 inclusive VAT & P&P	<input type="checkbox"/>
<b>MAINS ADAPTOR MODEL 40 AC</b>	£12.95 inclusive VAT & P&P	<input type="checkbox"/>
<b>HANDSET BATTERIES</b>	£12.95 inclusive VAT & P&P	<input type="checkbox"/>
<b>HANDSET &amp; POD COMBINATION</b>	£24.99 inclusive VAT & P&P	<input type="checkbox"/>

Please tick

FOR WHICH COLOUR?      WHITE       BLACK       BLUE  (Subject to availability)

FOR WHICH MODEL?      CC10       CC40

PRICES CORRECT AT TIME OF PUBLICATION. GEEMARC RESERVE THE RIGHT TO INCREASE PRICES WITHOUT NOTIFICATION.

NAME \_\_\_\_\_

Allow up to 14 days for delivery.

ADDRESS \_\_\_\_\_

Send this form with your cheque  
or postal order made payable to

POSTCODE \_\_\_\_\_ TEL NO \_\_\_\_\_

CHEQUE OR POSTAL ORDER AMOUNT £ \_\_\_\_\_

CHEQUE OR POSTAL ORDER NUMBER \_\_\_\_\_

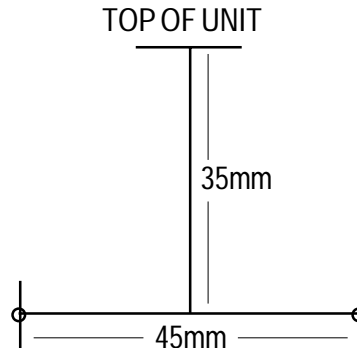
GEEMARC TELECOM LTD  
5 SWALLOW COURT  
SWALLOWFIELDS  
WELWYN GARDEN CITY  
HERTS AL7 1SB

# WALL MOUNTING

The POD charger unit (if supplied) may be mounted vertically on a wall or other suitable surface. A template is included to enable the securing screws to be accurately located. Check that base unit when wall mounted has sufficient space for handset to fit.

When you wall-mount :

- run the leads through the channels on the underside of the charger
- You must ensure that the charger is mounted flat against the wall to prevent the handset falling out.





**TEL: 01707 384438**

**FAX: 01707 372529**